



BARCELONA

RATES OF COFFEE MACHINE REPAIR

A) Preventive MAINTENANCE FEE

APPARATUS AND IMPORT

1 Coffee machine of 2 groups. ... 99 euros

1 Coffee machine of 3 groups. ... +20 €.

1 Mechanical grinder ... 20 €.

1 Electronic grinder (with display) ... 30 €.

1 Installation of Service Continuity Machine:

- Coffee machine Ascaso of 1 GROUP ... 50,00 euros

- Travel within the Community of Catalonia: +0,60 € / Km.

* -All repairs that are made to the machinery included or not included in the contract, will be billed apart from the maintenance, applying the repair rate, which will be part of the preventive maintenance contract as an intervention. in annex.

B) REPAIR FEE

- Ordinary work time: € 40.00 / hour

- Each fraction of time of up to 30´ minutes: € 20.00

- Travel: € 40.00

- Mileage outside Barcelona capital ... € 0.40 / Km.

- Budget, in the workshop: € 20.00

- 1 Installation Continuity Machine Service: 50.00

- 1 Eventual Installation Machine Replacement: 1,00

C) Special services:

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-Servei URGENT response in <3 hours ... € 60.00 / hour

-NIGHT SERVICE ... € 70.00 / hour

-FESTIVES AND WEEKEND SERVICE ... € 65.00 / hour

-Extra hour in working days ... € 60.00 / hour

-Minimum time to consider: 1st / h. Other fractions of 15´.

-Travel in special services (up to 30 km) ... € 40.00

-Mileage in special services (from 30 km): € 0.55 / km

-1 Machine Continuity Service Installation ... 50.00

-1 Possible replacement machine installation ... 0,0

- For customers with maintenance contracts, Special Services will be billed with a 21% bonus on the total amount of the repair.

D) FLAT Rate (for > 50 coffee equipment):

1.- Preventive maintenance: € 100 / standard equipment (1 coffee maker with 2 groups and 2 mechanical grinders), € 120 / 3grups.

Buy neteja de grups, canvi de juntes, dutxes, reprogramming of dosi and mólta de molinets. He reviewed general amb canvi d'elements critics. 2 annual visits scheduled per maintenance maintenance at a minimum of 54 teams = 12,000 euros / year.

2.- Repairs: 150 e./standard equipment, flat rate per intervention (includes parts).

3.- Maintenance and repair: € 15,000 / year for the first 50 machines, € 14,000. for the next 50. Rest to agree.

Loose at € 0.80 / team / day, or at € 299 / year.

- Within the province of Barcelona.

4.- HelpSat: Assistance and technical telephone help: 100 euros for the registration in the permanent system (24h / 365d)

+ 50 e./30 minutes of assistance. No penalty for cancellation at any time.

E) HelpSat 24h EVENTS: sollicitin pressupost (Mobile Congress World, Hostelco, Fira Bcn i altres):

F) GENERAL CONDITIONS:

I.- HOURS

Working hours from Monday to Friday are: 9:00 a.m. to 1:00 p.m. and from 4:00 p.m. to 8:00 p.m.

Overtime is those that take place outside working hours and are between 06:00 and 22:00.

The night service hours are from: 10:00 p.m. to 06:00 a.m.

Holiday service hours and weekend: 24 hours.

The prices of this rate will be applied by the I.V.A. corresponding, not included.

II.- SPARE PARTS

The spare parts are billed to the supplier's PVP (Eunasa, GEV-Ascaso, Iberital, LFrepuestos, Pinar Machinery or spare partscastano.com/tienda recambioscastano.com/tienda).

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See approximate prices at Cubetasgastronorm.com, or at RecambiosCastaño.com

In no case are the hoppers of the grinders included in the previous prices, which will always be billed separately, to the supplier's PVP.

III.- COMMON MONTHLY VARIATIONS subject to negotiation: number of visits year (from 1 to 4) and billing separately from spare parts.

IV.- **ELECTRONIC INVOICE** that we send via email, notwithstanding the paper issue and sending by postal mail.

V.- **ALL PRICES ARE WITHOUT VAT** and flat rates all start from the minimum price of 1,000 e./mes and annual contract for > 50 machines coffee.

VI.-**GUARANTEE:** 3 months to repair and consumables (juntas and dutxes); 6 months in mecàniques fish and canonades.

G) Request a personalized quote:

Note 2.- Prior to the signature of the contract, an audit of the machinery will be carried out to assess the current status and informant status of the mateix to the CUSTOMER, creating a form for each equipment (coffee maker + molinets) between the premises of the business premises I contacted.

This audit may be replaced by the RESPONSIBLE DECLARATION of the client in which the machine is related, any manufacturing and general status of the material.

H) SERVICES FOR SHIPS AND CRUISES IN THE PORT

Request a quote 48 hours before the cruise docking

In a REVIEW VISIT, I made a complete inspection of your coffee equipment:

- 1.- Hydraulic system: Water Pump, Expansion / Check Valve, Volumetric, Injectors, Depressor Valve, Groups.
- 2.- Electric System: Motor, Condenser, Resistor, Pushbuttons, Switches, Wiring, Terminals, Light pilots.
- 3.- Electronic System: Switchboard, Displays / Displays.
- 4.- Control Elements: Boiler Pressure and Pump Pressure Gauge, Water Level Probes.
- 5th.- Safety Elements: Sealed Safety Valve.

Afterwards, the whole thing will be a special technical information if it requires any repair or corrective maintenance, extending PRESSUPOST and remaining aware of the decisions of the owner or owner of the activity.

If carried out, the BASIC preventive maintenance of the standard revision contract will include: the change of the joints, showers and revision filters of each group, cleaning with anti-hydraulic detergent of the hydraulic system, adjustment and calibration of the grinding of the grinders, and eventual reprogramming of the coffee maker. Finally, the photographic part of the visit is made with recommendations to the barista and / or the property.

- FREQUENCY of the RECOMMENDED review: 1 review every 6 months for coffee machines less than 4 years old, (recommended: every 3 months if you are over 4 years old). Id. Grinders. Others: to agree.

- COST: 100 EUROS per machine of 2 groups and 2 grinders at each visit. 150 euros if the coffee maker consists of 3 groups or there are grinders with programming on display. For travel within the city of Barcelona. Outside: at 40 cts./km of displacement. Parts: at the price of an official supplier or widely recognized in the sector (Eunasa, Ascaso, Iberital, LFRepuestos, DGV Spar ...). Hours not scheduled: € 40 / h. On weekends or holidays: + 50% (August included).

- OTHER:

A) Cleaning descaling of the boiler and the rest of the hydraulic system: 300 euros.

B) Complete restoration of coffee machines: between 400 and 500 euros, according to groups (2-3) seniority and condition (except: plate, boiler and moto-pump).

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C) Facilities: 100 euros.

D) Coffee machine set-up: 90 euros (2 groups), 100 euros (3 groups).

E) Grinding adjustment: 40 e./molinillo (2º: 10e., 3º and ss. To € 5 uros / c.u., if in the same place).

- VAT not included.

Barcelona, on January 8, 2020.

SAT CAFETERAS, CdB

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